

# WORLDWIDE SERVICES

## GLOBAL MANAGED IT SERVICES

Worldwide Services is a global IT services and network infrastructure company with over 3 decades of industry experience. Our comprehensive suite of IT services help businesses manage their complex IT infrastructure environments.

Today, companies require hybrid IT infrastructures composed of hardware, software, and network products. Worldwide Services, with our proven track record of multi-vendor support combined with our extensive portfolio of supported product brands, ensures both availability today and a broad product evolution path for tomorrow's emerging technologies.

## SERVICE & PRODUCT OFFERINGS

### Managed IT Services

- + 24x7 Field Services & Technical Support
- + Multi-Vendor Maintenance Programs (NetGuard)
- + Cloud & Network Migration Services
- + Network Monitoring & Infrastructure Management
- + Consulting & Project Management Services
- + Network Security
- + Network Lifecycle Management
- + Asset Recovery Programs
- + Spares Management & Repairs
- + Materials Management & Reverse Logistics

### Leading Technology Brands Supported Including:

- Cisco Systems
- Alcatel
- Arris
- Dell EMC
- Hewlett Packard
- Juniper Networks
- Microsoft
- NetApp
- IBM
- Casa Systems

### Cloud Based Software

- + Network Infrastructure Asset Management
- + Manage, Plan & Maintain Networks Throughout the Lifecycle
- + Real-Time Network & User Analytics
- + Policy Management & Custom Reporting



### IT MAINTENANCE...

50%-80% Savings on  
Recurring Network &  
IT Maintenance



### SERVICE...

Unsurpassed Quality  
and Support



### SOFTWARE...

Let the Cloud Help  
Manage, Plan & Support  
Your Network

**To learn more about our IT services,  
contact us!**

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**WORLDWIDE SERVICES**  
MANAGED IT SERVICES & SOLUTIONS

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## MANAGEMENT OF YOUR IT INFRASTRUCTURE HAS NEVER BEEN MORE IMPORTANT

### About Worldwide Services

Worldwide Services delivers a wide range of world-class Managed IT services and products all designed to provide technology solutions that will protect your business. We focus on helping businesses reduce capital expense, increase network efficiency all while eliminating their risks and providing higher quality service levels.

## DON'T FORGET TO ASK ABOUT NetGuard

### Our Maintenance Alternative to the OEM's

Looking to reduce your recurring maintenance costs? NetGuard is Worldwide Services multi-vendor global maintenance program that includes:

- + 24x7 Field service support
- + Guaranteed same or next business day hardware replacement
- + 24/7/365 Tech Support provided by in-house, certified service engineers
- + Access to Worldwide Services technical knowledge base and online tools
- + Support on your previous generation and end-of-life hardware

Protect your network investment; you have an alternative to the OEMs costly upgrades!

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**CONTACT US FOR MORE  
INFORMATION ON HOW YOU CAN REDUCE  
YOUR RECURRING NETWORK COSTS!**

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