



NetGuard

Your Third Party Global Maintenance Alternative to the OEM

YOUR GLOBAL SOURCE FOR NETWORK MAINTENANCE SOLUTIONS

NetGuard is Worldwide Services maintenance program providing same and next business day IT and network hardware replacement and field services with anytime access to Certified Engineers and web resources to help ensure fast, expert resolution of critical network issues.

WHY NetGuard?

With NetGuard, you can add and manage any support contract - from any OEM network equipment provider - using NetGuard's portal as a single point of reference for all items under all contracts. In addition, NetGuard provides:

- + 200+ fully-supported current and legacy OEM product lines
- + Global state-of-the-art 24x7 expert-level technical assistance
- + Personalized solutions: same and next business day parts and products, hour-hour on-site spare service, and field support mobility
- + Multi-OEM vendor solutions rolled into one simple, customized contract
- + Private portal access to Worldwide Services web-based proprietary software
- + Contract management, ticketing system and knowledgebase technical library access

Worldwide Services 400 global service and sparring centers in 79 countries guarantee coverage in all major markets within 24 hours.

We guarantee 2 and 4-hour on-site field service, provided by certified technical engineers trained by the OEM with decades of experience.

TAKE BACK CONTROL OF YOUR NETWORK MAINTENANCE FROM THE OEM

The NetGuard Advantage:



Flexible & Simple SLA's



Multi-Vendor Solutions



Savings of 50-80%

Guaranteed Service Without The Risk. Start Your Savings Today!

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WORLDWIDE SERVICES
MANAGED IT SERVICES & SOLUTIONS

NetGuard: YOUR ALTERNATIVE TO OEM MAINTENANCE

Over 200+ OEM's supported under current agreements including:



BROCADE

HITACHI

ORACLE



**DON'T SPEND ANOTHER DAY
WORRYING ABOUT THE MAINTENANCE
YOU'RE RECEIVING FROM THE OEM.**



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